



# Event Health Services

St John NT  
Saving lives and building resilience

# Introduction

The success of any event is determined by any number of factors. As an event organiser you need to consider everything from the venue and entertainment through to crowd control and the weather. In the Northern Territory, add to the list of logistic considerations extreme environmental conditions, outback roads and isolated communities.

Planning is crucial.

As the Northern Territory's leading provider in emergency medical response and preparedness, St John NT provides critical support in the planning and implementation of events across the Territory. No matter the size, we are able to assess the situation, and determine the most appropriate level of clinical coverage.

St John NT Event Health Services will provide a tailored medical plan for your event based on our experience of working and living in the Territory. We draw on our extensive team of medical professionals including first responders, paramedics, nurses and doctors to ensure that the safety of your participants are in the best hands possible.



# About Us

St John NT has a mission to save lives and build community resilience to improve the safety and healthcare for all Territorians. We do this by providing a range of services from ambulance services under contract to the Northern Territory Government, coordination of emergency medical responses, Event Health Services and first aid assistance to community and major events through to nationally accredited first aid training, community education and first aid products and equipment.

When it comes to events, we utilise the expertise of volunteers and ambulance personnel to provide a response tailored to your needs.

With over 70 years of operating in the Territory, St John NT has supported a wide range of events in all types of conditions.

Significant events include the Red Centre NATS, Finke Desert Race, the Garma Festival, Parrtjima, Bass in the Grass and a variety of motorsports including the V8 Supercars and Superbikes to community events, rodeos and campdrafts.

As part of the ambulance service, our paramedics are registered with Authority to Practice, ensuring that they are following the latest clinical practice and guidelines. We use state of the art equipment and events are registered with Triple Zero (000).

All events are managed by a dedicated Volunteer and Event Coordinator who works closely with the relevant stakeholders to ensure the safe and smooth running of the Territory's best loved events.

By choosing St John NT for your Event Health Services, you are directly helping to fund the skills development of our volunteers and Community Education program through which we teach school aged children vital and potentially life-saving first aid skills. As a self-funded charitable organisation, Event Health Services and other commercial activities help us raise funds for our community programs. Giving back to our community and building community resilience.



*“St John NT plays an integral role in helping Northern Territory Major Events Company safely deliver our major events, which attract thousands of people to a variety of locations every year. St John NT supports our varied medical needs across our diverse portfolio, and the professionalism and skill the whole team provides form the foundation of a much-valued relationship.”*

– NTMEC

## CASE STUDIES

### Darwin Waterfront – 2021 New Year’s Eve Celebrations.

With many public events cancelled in other states due to the pandemic, thousands of people from all over Australia joined Territorians to celebrate in style and watch the new year come in. Darwin’s biggest New Year’s Eve event attracted a crowd of over 12,000 people and featured roving entertainment, food and drink stalls, and two fireworks spectaculars.

Event organisers praised St John NT Event Health Services’ high level of professionalism and preparedness. Our involvement included a pre-event site visit, a first aid post for our 12 volunteers and 5 staff including a medi-cart for transport of patients and two emergency vehicles on standby.

### Parrtjima, Alice Springs – April 2022

This annual event attracts around 15,000 people with roughly 15% of these being interstate visitors. The 10-day event is held in the evening and is aimed at showcasing local artists through light installations over the Desert Park grounds. St John NT volunteers and cadets from First Aiders to Advanced Responders attend the event for the whole 10-day duration.

### Obstacle Hell – March 2022

While this exciting event might sound intimidating, in 2022 it didn’t stop 2500 tickets from selling out within days of advertising. The 5km military-style obstacle course includes mud pools, climbing walls, monkey bars, tyre walls, cargo net climbs and more. Although designed for all ages and fitness levels, the weather conditions of the Northern Territory meant the event required serious preparation.

Our volunteers were kept extremely busy at the event, with over 100 patients treated and five requiring transport to hospital. St John NT was highly praised and recognised for their teamwork, professionalism and dedication.



# Risk management

Every event we attend is assessed in accordance with the Australasian Inter-service Incident Management System (AIIMS), an integral part of emergency management doctrine for Australia's fire and emergency services industry.

The application of this system enables us to work together with other emergency services providers to ensure that our service is of the highest standard and can be managed effectively in the situation that an incident occurs.

Our dedicated Event Health Services coordinators work closely with the event organisation to complete a Clinical Risk Matrix. The required level of clinical resources for every event we service is assessed according to the following matrix.

Comprehensive and tailored Event Medical Plans (EMP) are developed for your event. These provide oversight on everything from event location, detailed maps and access/egress points, our mission and execution plan, communications and command control, down to workforce rostering and equipment.

## Event Assessment Matrix

*Please circle the options that best describes your event*

Event Type	Family / Community Based	Meetings / Tradeshows	Fairs / Fete	Sporting Event / Events including horses or livestock riding	Concert / Festival / High Risk Motorsport
Event Duration	0-3 hours	3-6 hours	6-12 hours	12-18 hours	18-24 hours
Number of times event occurred	15+	6 to 10	3 to 6	1 to 3	0
Event History	No incidents	Minor incidents (1 transport per 10,000 attendees)	Moderate incidents (2 transport per 10,000 attendees)	Major incidents (3 transports per 10,000 attendees)	Critical Incidents (4+ transports per 10,000 attendees)
Anticipated Participants	1 - 49	50 - 199	200 - 499	500 - 999	1,000+
Anticipated Spectators	1 - 2,499	2,500 - 4,999	5,000 - 9,999	10,000 - 19,999	20,000+
Attendee Ages	Children (0-10)	Teenager (11-17)	Young Adults (18-29)	Middle aged (30-50)	Elderly (51+)
Attendee Culture or Atmosphere	Corporate / Calm	Enthusiastic	Excited / Thrilled	Aggressive	Violent
Alcohol Availability	None	None served, BYO permitted	Served, licensed and limited	Served, licensed and unlimited	Uncontrolled and unlimited
Illicit Drug potential	None	Low	Medium	High	Very High
Time and Day	Weekday	Weekday Evening (Sun - Thurs)	Weekend Day	Weekend Evening (Fri - Sat)	Public Holiday
Distance to hospital	<10km	10-20km	20-50km	50-100km	100km+

**Office Use Only**

*“As the Northern Territory Motorsport Peak Body, representing 22 affiliated motorsport clubs (over 10,000 active participants) located throughout the Northern Territory, Motorsports NT clubs engage St John NT’s services on a weekly basis throughout the year, often at multiple venues on the same day. The provision of medical services supplied for motorsports activities requires a high standard of care and expertise, St John NT management organise the logistics and support of ambulance crew/volunteers for our events, always at an excellent standard and provided by enthusiastic and professional volunteers / medical staff.”*

– Motorsports NT

# St John NT developing community resilience

We appreciate that not all events require a first aid post, but event organisers still want to make sure that they are fully prepared for an emergency medical situation.

St John NT has developed a Community Resilience Package to help community groups respond in an emergency.

The package includes the following complimentary items:

- 1 risk assessment of the event and presentation to organising committee on how to be prepared
- 2 Provide First Aid fully accredited training courses
- 10% off any additional courses
- 1 First Aid kit

The immediate actions of a first responder can have a significant impact on the health outcome for the patient. As an organisation committed to caring for all Territorians, we advocate for all members of our community to understand what to do in an emergency. By training members of our community, sporting clubs and event organisers St John NT aims to build resilience and increase the level of life-saving first aid skills throughout the Territory.



# Our team

St John NT volunteers and health care professionals are based throughout the NT and are provided with nationally recognised training from First Aid Certificates, Certificate II in Medical Services First Responder, Certificate III in Basic Health Care to Certificate IV in Leadership & Management for your leaders.

All our members have the following clearances:

- NT Ochre Card (Working with Children Clearance)
- Child Safety Awareness Training
- National Police Clearance
- Up to date vaccinations

If emergency assistance is required at an event, our volunteers are equipped with state-of-the-art equipment, including Automated External Defibrillators (AEDs). St John NT has integrated our equipment across all teams to ensure a smooth change over from Event Health Services volunteers to the Ambulance Operations teams.



# Bookings

Please note we require a minimum 6 weeks' notice for coverage consideration.

Each event is assessed in accordance with the level of its potential risk.

We will provide a quote for our service in advance, the quote must be approved before we confirm the booking.

Event Health Services booking applications can be made via our website or by contacting the Event Health Service Coordinators by email or phone.



[www.stjohnnt.org.au](http://www.stjohnnt.org.au)



[events@stjohnnt.asn.au](mailto:events@stjohnnt.asn.au)



[\(08\) 8922 6205](tel:(08)89226205)

## The fine print

### Volunteers

- St John Ambulance Australia (NT) Inc. (St John NT) is a not-for-profit organisation, and volunteers attend the events on a voluntary basis. They do not receive payment for their time.
- Our volunteers give their time willingly, and we ask that for events longer than four hours, you support them by supplying food and drink to minimise their out-of-pocket expenses.

### First Aid Post

- At every event, our First Aid Post will be manned by clinicians with the appropriate level of expertise. The First Aid Post is tailored to the needs of your event.
- For example, a post for a low-risk event may involve two people, a marquee and a vehicle, whereas a higher-risk event can include a full volunteer and health care professional team across multiple First Aid Posts with several vehicles.

### Standard of services

- The title "Paramedic" is protected and a person must be registered with the Australian Health Practitioner Regulation Authority (AHPRA) to use this title.
- St John NT personnel provide clinical care in accordance with St John Ambulance Australia (NT) Inc. Clinical Practice Manual and St John Ambulance Australia Code of Practice.
- Command and control of all St John NT resources and staff remains with St John NT.
- St John NT paramedics will work collaboratively with on-site providers and event organisers however they do not report to or take direction/instructions from any other on-site first aid/medial provider.
- All St John NT personnel have undergone a National Criminal History Check, hold a valid Working with Children Card and are up to date with vaccinations.
- All St John NT personnel have appropriate recency of practice and are qualified to perform their duties to the level outlined in the quotation.
- St John NT should be invited to all key stakeholder and planning meetings.